



Additional Charges

The following charges will apply under the described conditions.

Charge	Description	Cost
Additional Handling*	<ul style="list-style-type: none"> – An Additional Handling charge will be assessed for any package that requires special handling, as determined by UPS in its sole discretion, including, but not limited to: <ul style="list-style-type: none"> • Weight: <ul style="list-style-type: none"> – Any domestic or export package with an actual weight of more than 50 pounds/22 kilograms or any import package with an actual weight of more than 55 pounds/ 25 kilograms. – Each domestic or export package in a shipment where the average weight per package is greater than 50 pounds/22 kilograms or each import package in a shipment where the average weight per package is greater than 55 pounds/25 kilograms and the weight for each package is not specified on the source document or the UPS automated shipping system used. • Length plus girth: Any package with its length (longest side of the package) plus girth [(2 x width) + (2 x height)] exceeding 105 inches/267 centimetres. • Length: Any package with the longest side exceeding 48 inches/122 centimetres. • Width: Any package with its second-longest side exceeding 30 inches/76 centimetres. • Packaging: <ul style="list-style-type: none"> – Any article that is not fully encased in corrugated cardboard, including but not limited to canvas, leather, metal, wood, hard plastic, soft plastic (e.g., plastic bag) or expanded polystyrene foam (e.g., styrofoam). – Any article that is encased in a soft-sided pack (e.g., poly bag or bubble mailer) that exceeds 18 inches along its longest side or 14 inches along its second-longest side or 6 inches in height. – Any Package with an outer shipping container covered in whole or in part by shrink wrap or stretch wrap. – Any Package bound with metal, plastic or cloth banding, or that has wheels, casters, handles, or straps (including Packages where the outer surface area is loosely wrapped or where the contents protrude outside the container surface). – Any cylindrical-like item, including but not limited to barrels, drums, mailing tubes, pails or tires. – Any package routed through UPS's irregular package sortation process. – Any other package that requires special handling, as determined by UPS in its sole discretion. – Applies per package for both domestic and international services. – For a package that meets multiple criteria listed above, only one Additional Handling charge will be assessed, in the following order: Weight, Length, Width, Packaging. – An Additional Handling charge will not be assessed when a Large Package Surcharge is applied. 	Per Package Domestic <ul style="list-style-type: none"> – Weight \$31.85 – Length + girth \$28.45 – Width \$28.45 – Packaging \$28.45 International <ul style="list-style-type: none"> – Weight \$28.45 – Length + girth \$28.45 – Width \$28.45 – Packaging \$28.45
Address Correction	An additional charge will apply if UPS is unable to deliver a package because it has an incorrect or incomplete address or is addressed to a P.O. Box. UPS will attempt to determine the correct address and complete the delivery. The corrected address will be identified on the Delivery Service Invoice, allowing you to update your records.	\$18.70 per package
Billing Option Payer Refusal Charge	If the receiver or third party identified by the shipper does not pay for the shipping charges on any international or domestic shipment, an additional charge will be billed to the shipper in addition to the original shipping charges.	\$16 per shipment
Delivery Area Surcharge	An additional charge will apply for domestic shipments delivered to certain postal codes within Canada. Refer to the Domestic Delivery Area Surcharge Listing available at ups.com/rates/ca for a listing of applicable postal codes.	Per Shipment Delivery Area Surcharge: \$5.10 Delivery Area Surcharge Extended: \$18.75 Delivery Area Surcharge Remote: \$22.60 Delivery Area Surcharge Super Remote: \$145.20
Demand Surcharges	One or more Demand Surcharges will apply to certain packages tendered during a Demand Period. Details are available at www.ups.com/ca/en . The term Demand Surcharges includes Peak Demand Surcharges and Peak Surcharges, and the terms are used interchangeably. - Refer to the "UPS Terms and Conditions of Service – Canada" available at ups.com/ca/en	
Extended Area Surcharge	An additional charge will apply for international shipments delivered to certain postal codes in the U.S. and other international destinations and for shipments imported into Canada. For shipments to the U.S. and other international destinations, refer to the International Extended Area Surcharge Listing at ups.com/rates/ca for a listing of applicable postal codes. For shipments imported into Canada, refer to the Import Extended Area Surcharge Listing available at ups.com/rates/ca for a listing of applicable postal codes.	To U.S. destinations: \$3.85 per shipment To other international destinations and imports to Canada: \$30 or \$33 per shipment or \$0.30 or \$0.33 per pound (\$0.67 or \$0.73 per kilogram), whichever is greater
International Processing Fee	An International Processing Fee will apply to the following U.S. import shipments: <ul style="list-style-type: none"> - UPS Express® Early to the U.S. - UPS Express to the U.S. - UPS Express Saver® to the U.S. - UPS Expedited® to the U.S. 	\$3.50 per shipment



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Large Package Surcharge*	For domestic and international services, a package is considered a Large Package when its length plus girth [(2 x width) + (2 x height)] combined exceeds 130 inches/330 centimetres, or for domestic shipments its length exceeds 96 inches/244 centimetres. Large Packages are also subject to a minimum billable weight of 90 pounds/41 kilograms. An Additional Handling fee will not be assessed when a Large Package Surcharge is applied.	Length plus Girth >130": Domestic & International – Commercial \$112.05 – Residential \$123.65 Length > 96": Domestic – Commercial \$112.05 – Residential \$123.65
Late Payment Charge	UPS may apply a late payment charge to any invoice that is overdue.	8% of payment due
Missing or Invalid Account Number	An additional charge will be billed to the shipper when the account number for the bill-to party is invalid or missing.	\$16.25 per shipment
Missing PLD Fee	A processing fee will be charged when the shipper does not provide all applicable Package Level Detail (PLD) information to UPS prior to delivery.	\$3.85 per package
Over Maximum Limits*	Any package or article over maximum limits is prohibited. An additional fee will apply to any package or article: – With an actual weight more than 150 pounds or 68 kilograms, or – Exceeding 108 inches or 274 centimetres in length – Exceeding a total of 165 inches or 419 centimetres in length and girth combined	\$1,315.00 per package
Oversize Pallet Handling Surcharge	UPS Worldwide Express Freight® An Oversize Pallet Handling Surcharge is applied to any UPS Worldwide Express Freight pallet when its dimensions exceed the maximum size or weight restrictions (which vary by origin and destination) as set forth at https://www.ups.com/assets/resources/webcontent/wwef_max_dim.pdf .	\$1,315.00 per pallet
Prohibited Item Fee	Packages containing prohibited articles or restricted articles not prepared in compliance with all UPS policies and procedures and applicable laws and regulations are subject to additional charges if found in the UPS system. – Such charges apply in addition to all other applicable charges. – UPS reserves the right in its sole and unlimited discretion to dispose of such packages, submit such packages to governmental authorities or return such packages to the shipper solely at the shipper's risk and expense. – Refer to the "UPS Canada Terms and Conditions of Service" available at ups.com for more information.	\$300.00 per package
Paper Commercial Invoice Services Surcharge	Where a commercial invoice is submitted in connection with a shipment, a fee will be applied to the shipper when the commercial invoice is not provided by the shipper in digital form using UPS Paperless Invoice services prior to the processing of the commercial invoice by UPS.	\$16.50 per shipment
Residential Surcharge, Delivery	A surcharge will apply to any delivery to a location that is a home, including a business operating out of a home.	\$4.80 per delivery Exception: \$110 per UPS Worldwide Express Freight shipment delivery
Residential Surcharge, On-Call Pickup	A surcharge will apply to any UPS On-Call Pickup request from a location that is a home, including a business operating out of a home.	\$4.80 per pickup Exception: \$110 per UPS Worldwide Express Freight shipment pickup
Shipping Charge Correction Audit Fee	– An audit fee will be assessed when the shipping charge correction during an invoice period is greater than 25% of the original net revenue of the shipment subject to a shipping charge correction – The fee will be calculated per account number, based on shipping charge corrections billed to the account number during the applicable invoice period.	Greater of: – \$2.25 per package subject to a shipping charge correction during the applicable invoice period; or – 8% of the total amount of shipping charge corrections during the applicable invoice period
Special Handling of Undeliverable Packages	Domestic packages refused by the consignee, or which cannot be delivered due to any other cause beyond UPS's control, will be returned to the shipper at the expense of the payer of the original shipment. A package returned to the shipper will be assessed applicable UPS Standard® service shipping charges from the originally intended delivery address to the return address on the shipping label. U.S. and international packages that are refused by consignees or that cannot be delivered for any other reason will be held by UPS. The shipper will then be contacted for further instructions.	As quoted
Surge Fees	One or more Surge Fees will apply to Packages shipped during specific periods as UPS may designate in its sole and unlimited discretion. Details are available at ups.com/ca/en – Refer to the "UPS Terms and Conditions of Service – Canada" available at ups.com/ca/en	
Undeliverable International Shipment Return Surcharge	International packages that cannot be delivered and returned to the country of origin will be assessed the Undeliverable International Shipment Return Surcharge in addition to return shipping charges including, but not limited to, transportation, fuel surcharge and applicable duty and tax.	\$10 per shipment



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The following charges will apply under the described conditions.

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UPS Express® Early and UPS Express Plus® Out of Service Area	If a shipper inadvertently selects UPS Express Early or UPS Express Plus service for a delivery destination that is not a UPS Express Early or UPS Express Plus service point, UPS will provide the next best level of service available. A fee will be applied if the shipper later wishes to have their UPS bill adjusted to the lower level of service.	\$12 per shipment
Unlawful Drug Fee	<ul style="list-style-type: none">– Such charges apply in addition to all other applicable charges and obligations.– UPS reserves the right in its sole and unlimited discretion to notify governmental authorities, dispose of such packages solely at the shipper's risk and expense and to terminate all service to the shipper.– Refer to the “UPS Terms and Conditions of Service – Canada” available at ups.com/ca/en for more information.	\$1439.50 per package